

This is the Autumn newsletter. More information about the Practice is available on our website www.ridgacremedicalcentres.com.

You can download an electronic copy of this newsletter from the website. Alternatively if you inform Reception of your details, we can e-mail you a copy.

Services provided

We offer a comprehensive range of services that include:

- Asthma clinic
- Anticoagulation clinic
- Antenatal and post natal care
- Cervical smears
- Child health surveillance
- Contraception services
- Cryotherapy (wart) clinic
- Diabetic clinic
- Drug support
- Emergency contraception
- Family planning
- Heart disease clinics
- Holiday vaccinations and advice
- Minor surgery
- New patient checks
- Rheumatology monitoring
- Smoking cessation clinics
- Stroke clinic

Influenza vaccinations

The practices still has flu vaccinations in stock if you normally have your flu vaccination and have not yet, please make an appointment with reception.



Proposed merger between Dovecote and Ridgacre practices

The teams from Dovecote and Ridgacre practices are working towards merging into one practice. Relationships between the two Practices have always been good, and merging will allow us to both maintain and improve our care and quality in the modern NHS.

We hope the merger will happen early 2019, but are already starting to work together. After the merger we will still provide services from both the Dovecote and Ridgacre surgeries, but can use our teams flexibly to improve services for patients at both sites.

We welcome your views about this.

Our patient participation groups are coming together as part of the merger and you can make comments to them. We are also seeking views by text directly to our patients, and are happy to receive comments in writing or email: [\[info.ridgacrehousesbpct@nhs.net\]](mailto:info.ridgacrehousesbpct@nhs.net)

NHS 111

NHS 111 is a telephone number you can call when you need medical advice or treatment quickly and you cannot wait for an appointment with your doctor.

You can call NHS 111 24 hours a day, 7 days a week, 365 days per year and it is free to call from landlines and mobile phones.

If you need **emergency** medical treatment, you must call **999**.



**when it's less
urgent than 999**



New Staff

The surgery would like to welcome our new staff to the practice:

Receptionists: Susan May, Tracy Deeley & Shabana Altaf

Advanced Nurse Practitioner: Cheryl Jones

Medical Secretary Nasreen Akhtar

IT & Admin Support : Osman Majothi

Extended Access

Times are changing Evening and weekend appointments are available from mid-September

2018 .Appointments must be booked in advance through your own GP practice and are available with a range of clinicians including GPs, nurses and health care assistants. Please see the attached leaflet for more information.

Coffee Morning

During our two Saturday morning flu clinics we held a Mcmillan Coffee Morning to raise money for Cancer support. Over the two mornings we raised £293.00. Thank you to all who supported the event.

Patient Participation Group

If you are interested in joining the group please ask reception for details on how to get involved. The Patient Participation Group meet every 8 weeks. They work together with the practice to help promote new ideas and services.

Online Access

Did you know you can now book appointments online and order prescriptions. Appointments are automatically released every day at 8:15 am.

Please contact reception to obtain your username and password. Your account will be suspended if you don't not use it on a regular basis.

